

## **NHS & Local Authority open access across Resource Matching & eReferral system to speed discharge process, reducing LOS**

**July, 2012 - Buckinghamshire United Kingdom**

NHS Buckinghamshire and Bucks County Council, working in collaboration over the past number of weeks have taken live local authority access to their Resource Matching and eReferral system Strata RMeR. The ability to have Strata RMeR span across both health and social care enables direct bi-directional collaboration that automates the sending, receiving, processing and audit of both section 2 and section 5 documents under the legislated Delayed Discharge Act (2003).

Lynne Swiatczak, Chief Nurse and Director of Patient Care Standards commented, “The vision of automating process to streamline communication across NHS Buckinghamshire including all Buck’s County Council stakeholders is a critical step towards truly integrated health and social care operations. Patients need access to optimal care, regardless of organizational boundaries. We have enabled this in discharge collaboration and are now looking at how the same principles can be applied to added Health and LA collaboration”.

Alison Fabre, discharge lead for the trust added, “We are now able to streamline the discharge process significantly with direct & instantaneous communications from wards to social services in a paper light / paperless environment. This enables case managers to focus on pressure points and escalations whilst the more straight forward process is delivered effectively and efficiently in the background”.

Richard West, ITC Relationship Manager Buckinghamshire County Council and Graham Softely, Associate Director IT for Buckinghamshire Healthcare NHS Trust and their associated teams removed the barriers that had historically been in place to enable specific and targeted system access to Strata by set roles and permissions, delivered across the trusts secure network.

For More Information, please contact:

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### **About Buckinghamshire Healthcare NHS Trust:**

Buckinghamshire Healthcare NHS Trust is a major provider of community and hospital services in South Central England, providing care to over half a million patients from Buckinghamshire and neighboring counties every year. The trust is responsible for the majority of NHS care in the county, from community health services provided in people’s homes or from one of our many local bases, to acute hospital services at Stoke Mandeville, and Wycombe.



## About Buckinghamshire County Council

The administrative region of Buckinghamshire is a two-tier council, with one County Council and four District Councils. Buckinghamshire also has 165 independent parish/town councils. It consists of 57 councilors who represent all parts of the county and are elected every 4 years. The Council is Conservative controlled and led by Martin Tett. Its decision-making body is called the cabinet and is a group of 8 councilors who meet 3-weekly in public.

## About Strata Health Ltd:

Strata Health leverages technology to achieve dramatic patient flow improvement within health systems. Our clients say they've entrusted us with the job of creating patient flow solutions that achieve real and dramatic benefits for patients, their families and the world's devoted front line caregivers. Strata Health LTD is a UK based business and a wholly owned subsidiary of Strata Health Solutions, Inc. It is comprised of professionals with empathy for those who need care and intense respect for those who devote themselves to caring for others.